

HOW2 VALIDATION EXERCISES

Finding and booking appointments in EMIS Web

| 1) | If you've been browsing using the calendar, how can you return to today's date with one | |
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| | mouse click ? | |
| 2) | To look at the full Appointment Book for the whole week, which Ribbon option do you select? | |
| 3) | Can you filter the appointment list to display Afternoon Sessions only? | |
| 4) | Set the filters to find an appointment with a male GP that is at least 20 minutes long and | |
| | exclude Mondays and Tuesdays. | |
| 5) | How do you filter out any appointments apart from Urgent ones? | |
| 6) | Search for appointments after next Tuesday that are after 4pm. | |
| 7) | Can you tell if 'Advanced Criteria' have already been applied to your current view of the 'Find | |
| | Appointments' dialog box? | |
| 8) | Pick a slot type to filter on, and apply one of your personal 'Session Holder' filters (if you have | |
| | those configured). | |
| 9) | Search for an appointment with any of three selected Session Holders (of your choice), which | |
| | also excludes any appointments marked as 'Urgent'. | |
| 10) | Look at the list of appointments displayed at the bottom of the 'Find Appointments' dialog | |
| | box and browse to later appointments. | |
| 11) | Close the 'Find Appointments' dialog box and browse to a page with available appointment | |
| | slots in it. | |
| 12) | If a patient has an appointment booked but calls to say that they can't get to the surgery that | |
| | early, and asks if they could move their appointment to later in the session – how can you | |
| | move that appointment <u>without</u> having to cancel it and start again from scratch. | |
| 13) | How do you 'Squeeze in' an appointment between two slots that are already booked? | |
| 14) | Book an appointment for an unregistered patient. | |
| 15) | What are your practice's rules about adding Booking Notes when booking appointments for | |
| | registered or for unregistered patients? | |
| 16) | Add a slot to the end of a session. | |
| 17) | Insert a slot into the middle of a session. | |
| 18) | Split an existing 15 minute slot into two new slots, one 5 minutes long and the other 10 | |
| | minutes long. | |
| 19) | Split an existing slot in half. | |